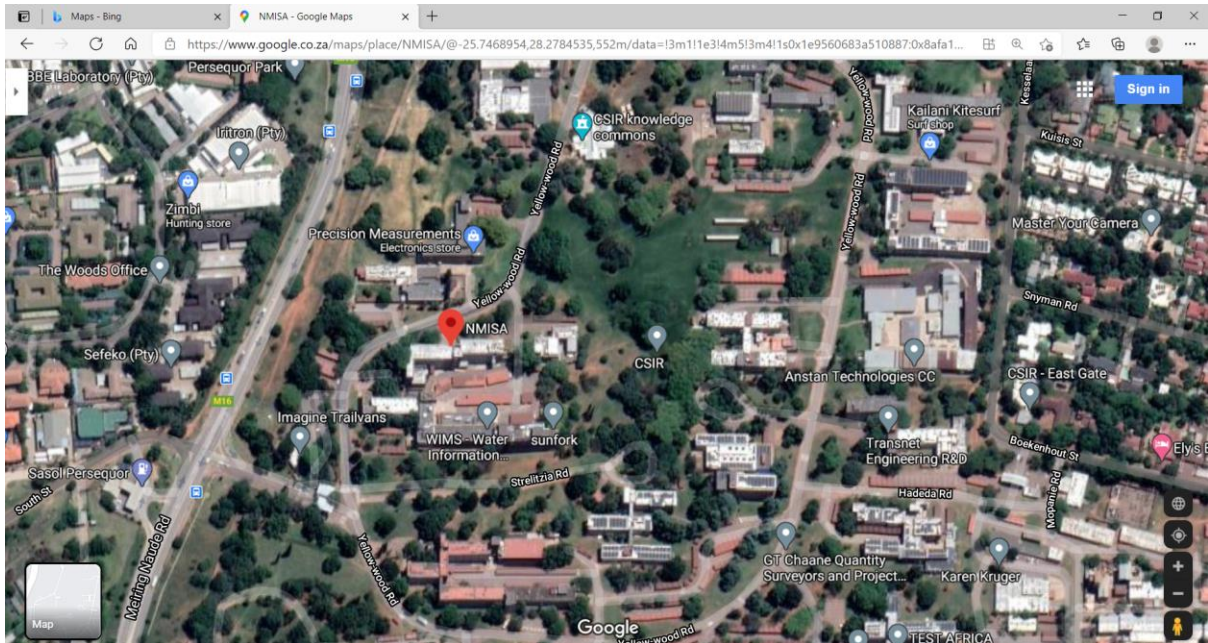
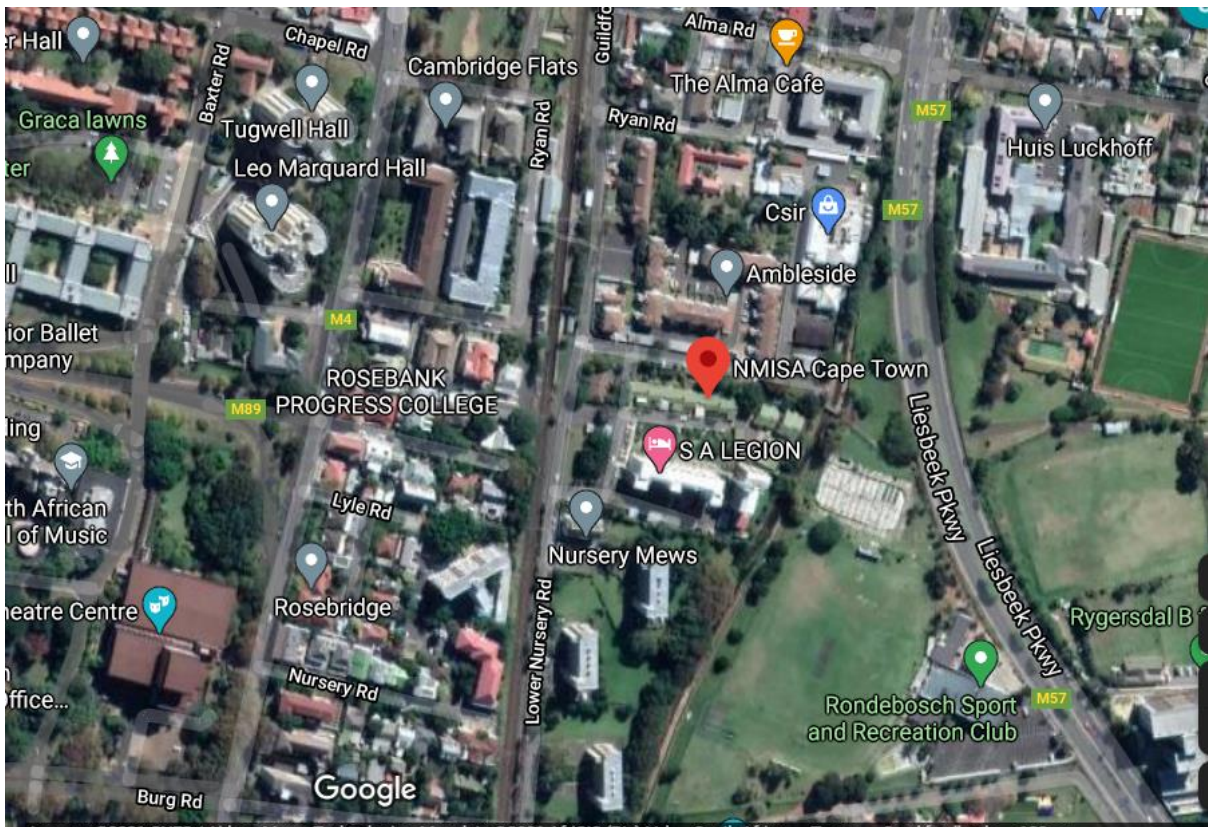


1. NMISA GPS Coordinates.



NMISA Pretoria -25.74662, 28.27702



NMISA Cape Town (-33.955344566142095, 18.474043286730243) (15 lower Hope Rd)

2. Building Entrances\Exits



Building 4 – 3 Entrances\Exits

Building 5 – 3 Entrances\Exits

Building 6 – 2 Entrances\Exits

Building 7 – 3 Entrances\Exits

Building 8 – 1 Entrances\Exits

Total – 12 Readers.

3. Systems

3.1 Access Control – Impro

3.2 CCTV – Hikvision

4. NMISA (20-21) T00010

Questions	Answers
Kindly advise if your call centre staff is or will be outsourced or managed by the company awarded	The Call Center staff are internal members. They only need to be trained by you and have the necessary hardware to be call center agents.
<p>“Our solution doesn’t need the 5 Call Centre agents to have a Physical Phone on their desk as everything runs via the Call Centre Solution on their laptop/PC. They do however need a headset which we will quote for.</p> <p>Please may I ask if we may exclude the 5x phones as this is not needed and unnecessary in our Solution. “</p>	Yes please go ahead but clearly state it in your proposal.